

OFFICIAL FILE

ILLINOIS COMMERCE COMMISSION

## FORMAL COMPLAINT

ORIGINAL

Illinois Commerce Commission  
 527 East Capitol Avenue  
 Post Office Box 19280  
 Springfield, Illinois 62794-9280

For Commission Use Only:

Case 00-0731

CHIEF CLERK'S OFFICE

JUN 8 2 51 PM '00

ILLINOIS COMMERCE COMMISSION

Regarding a complaint

by MINJIE LANGSTON 1999-024395  
(Person making the complaint)against PEOPLES ENERGY  
(Utility name)as to UN METERED GAS CHARGE OF 3,135<sup>06</sup>  
(Reason for complaint)

in \_\_\_\_\_ Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 3107 W. WASHINGTON BLVD CHICAGO 60612The service address that I am complaining about is 3107 W WASHINGTON BLVDMy home telephone number is (773) 638-2307Between 8:30 a.m. and 5:00 p.m. weekdays I can be reached at (773) 636-2274

PEOPLES ENERGY (respondent) is a public utility and is subject to the provisions of  
 (Full name of utility company)  
 the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs which you think are involved with your complaint.

83 IL ADM 200.25 A  
200.25 B

Have you contacted the Consumer Affairs Division of the Illinois Commerce Commission about X Yes      No  
this complaint?Has your complaint filed with that office been closed? X Yes      No

Please state your complaint briefly. Number each of the paragraphs. Please include any specific time period and dollar amounts involved with your complaint. Use an extra sheet of paper, if needed.

ON OCT 11, 1997 PEOPLES ENERGY REPRESENTATIVE CAME TO 3107 W WASHINGTON BLVD AND DISCONNECTED GAS SERVICE FROM 3107 W WASHINGTON BLVD. THEY REMOVED GAS METER AND PUT A LOCK ON THEIR METER BARS AND SENT ME A NOTICE THAT MY GAS SERVICE WAS DISCONNECTED. AFTER A PAYMENT HAD BEEN MADE TO TRY TO KEEP SERVICE RESTORED. AFTER 15 YEARS OF GAS SERVICE AT 3107 W WASHINGTON BLVD. IN MY NAME MINJIE LANGSTON OWNER OF HOME. IN FEB 98 I CALLED AND REQUESTED GAS SERVICE TO BE RESTORED. AND THEY ACCUSED ME OF STEALING GAS. I FIND ME NOT RESPONSIBLE FOR UNMETERED GAS!

Date: 11/2/00  
(Month, day, and year)

Complainant's signature [Signature]

If you will be represented by an attorney, please give the attorney's name, address, and telephone number.

You need to file the original and three copies of this form with the Commission and also provide the Commission one copy for each utility complained about (referred to as respondents).

#### VERIFICATION

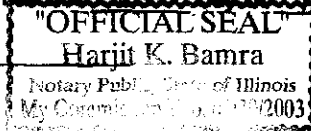
A notary public must watch you fill out this part of the form.

I, Minjoe Langston, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

(Signature)

Subscribed and sworn/affirmed to before me this 2nd day of Nov., 2000.

Harjit K. Bamra  
Notary Public, Illinois



NOTE:

Failure to answer all of the questions on this form may result in this form being returned to you without processing. If you have questions, please call the counselor in the Consumer Affairs Division that handled your informal complaint.